

**COMPLETE CALL RECORD
(WITH TRANSCRIPTS)**

ROBERT SMITH AND ELIZABETH JOHNSON

All times presented in Central Standard Time

Record Requested By Robert Smith

Record Generated By TalkingParents
on 9/8/2023 at 8:33:19 AM



**Unique Authentication Code:
NRAX-AKYZ-7JRA-42QD**

TALKINGPARENTS CERTIFIES this record was created by TalkingParents and is a true and correct compilation of original data stored on our secure servers at the time it was collected or provided by the parents at issue. The information in this Record was logged at the time of the occurrence of the matters set forth by it and the creation of such Records is a regular part of our business operations.

Digital Signature



When our system generates a Record, the PDF file is signed electronically. This digital signature can be viewed and verified by opening the PDF file with Adobe Acrobat or Adobe Reader. The presence of this electronic signature not only verifies that the file came from us, but that it has not been digitally modified in any way. If the file has been modified in any way, then the signature will no longer appear as valid. The document is jointly signed by TalkingParents (Monitored Communications, LLC) and by Entrust Timestamp Authority™ authenticated by the Adobe Approved Trust List.

Unique Authentication Code



A unique 16-digit code is assigned to every Record our system generates. We permanently archive the original file so that any electronically certified TalkingParents record can be authenticated as genuine and accurate if necessary. The Unique Authentication Code is located at the bottom of every page of the record.

From our Servers to the Courtroom



When a TalkingParents parent requests a copy of their Record through our app or website, our system then compiles the requested information from our secure servers. The parent can then download the PDF file and they also have the option of ordering a printed copy of the file from us, which we then ship to the address of their choosing. When a parent requests a printed copy, we print the exact same file they were able to download in PDF format as if they printed it themselves. A parent can request a signed Affidavit to accompany a printed copy, but our goal is to provide sufficient Identification and Authentication through electronic means, regardless of whether the record is offered in electronic (PDF) or printed format.

Consent to Call Recording

All parents must consent to the following message before they can activate our Accountable Calling feature:

By agreeing to use our phone and video calling features, you consent to the audio and video recording of all calls made through our system. A copy of each recording will be saved and available to both parents at all times. Each time you initiate or accept a phone or video call through our system you confirm this consent.

You can withdraw your consent at any time by deactivating the phone and video calling feature.

This process is completely separate from the initial agreement to our Terms when a parent creates an account, and each parent must affirmatively click or tap "I Agree" before they can place or receive calls through our service.

Further, at the beginning of each call, an automated voice states that the call is being recorded and in order to continue each individual party must consent to recording. This statement can be heard at the beginning of the recording itself.

Case Information

Parents

Robert Smith

Signed up on 7/25/2023 at 12:06:38 PM and provided the following:

Other Parent's Name: Elizabeth Johnson

Elizabeth Johnson

Signed up on 7/27/2023 at 12:39:25 PM and provided the following:

Other Parent's Name: Robert Smith



Privacy

Our parents do not need to know each other's telephone numbers to make or receive calls through our service. Nor will they have access to the other parents's phone number when they make or receive a call. All calls must be initiated through the TalkingParents app.

Transcriptions

We record all calls made through our service. Those recordings are then available as digital audio and video files. We also electronically transcribe all call recordings. Premium parents can obtain call transcripts as an option to be included on this record. We offer this service primarily so our parents can more easily locate relevant and pertinent information from their call recordings. These transcripts are generated electronically and we can not guarantee their accuracy. Please always refer to the audio and video recordings themselves to ensure accuracy.

Date and Time Zone Information

***All times presented in Central Standard Time**

*TalkingParents documents and maintains all time information in Coordinated Universal Time (UTC). This is done to ensure accuracy and reliability of all records regardless of a parents's location. As a matter of convenience, parents have the option of viewing all time information, including the times shown on this complete record, in the time zone of their choice.

All dates presented in M/D/YYYY format.

Parents can select the date format options in their account settings. The default format is M/DD/YYYY.



Consent Log

This section contains the history of enabled or disabled calling consent for each parent. When a parent has calling consent disabled, they will not be able to place or receive calls through TalkingParents. When a parent has calling consent enabled, all parents will be able to receive calls, and premium parents can place calls.

9/7/2023 12:23 PM	- Elizabeth Johnson enabled video calling consent.
9/7/2023 12:23 PM	- Elizabeth Johnson disabled video calling consent.
9/7/2023 12:23 PM	- Elizabeth Johnson enabled phone calling consent.
9/7/2023 12:23 PM	- Elizabeth Johnson disabled phone calling consent.
9/7/2023 11:49 AM	- Robert Smith enabled video calling consent.
9/6/2023 4:03 PM	- Robert Smith disabled video calling consent.
9/6/2023 4:03 PM	- Robert Smith enabled phone calling consent.
9/6/2023 4:03 PM	- Elizabeth Johnson enabled phone calling consent.
9/6/2023 4:02 PM	- Robert Smith enabled video calling consent.
9/6/2023 4:02 PM	- Robert Smith enabled phone calling consent.
9/6/2023 10:50 AM	- Elizabeth Johnson enabled video calling consent.
9/6/2023 10:50 AM	- Elizabeth Johnson disabled phone calling consent.



Calls

This section contains the information we collect for each call, including transcripts. Parents cannot alter or delete any call information obtained by TalkingParents.

The following information is included for each call:

From: Who initiated the call. RecordingID: This is the ID of the digital audio or video file for the call.

To: Who received the call. Start: When the call was initiated.

Duration: How long the call lasted. End: When the call ended.

Subject: If a call is initiated from a message, the message subject will be listed here. Parents can also initiate a message from the call details. The message subject is listed here so calls can easily be matched to those related messages.



From: Elizabeth Johnson Video Recording ID: **19039555-ea6b-4750-969f-2a79e8e6bbb3**
To: Robert Smith Start: 9/7/2023 12:41 PM
Duration: 01min 15sec End: 9/7/2023 12:42 PM
Subject: **Switching Weekends**

- Elizabeth Johnson enabled video at 12:42:02 PM. -----|
- 🔊 Elizabeth Johnson unmuted audio at 12:42:01 PM. -----|
- 🔇 Elizabeth Johnson disabled video at 12:41:56 PM. -----|
- 🔇 Elizabeth Johnson muted audio at 12:41:55 PM. -----|

Transcript:

00:00:02 - Elizabeth Johnson - Hey.

00:00:05 - Robert Smith - What's up?

00:00:06 - Elizabeth Johnson - Sorry I missed your call, but I saw your voicemail about the coach canceling practice tonight.

00:00:11 - Elizabeth Johnson - Thanks for letting me know.

00:00:12 - Robert Smith - Yeah, no problem.

00:00:14 - Robert Smith - I'm glad you didn't have to make a pointless drive over this way.

00:00:18 - Robert Smith - Oh, and while I have you on the phone, I was going to run something by you.

00:00:22 - Robert Smith - So, my parents are coming in this weekend, and I was wondering if we could switch weekends so the kids to spend some time with their grandparents.

00:00:33 - Robert Smith - Hey, are you still there?

00:00:37 - Elizabeth Johnson - Hey, sorry about that.

00:00:39 - Elizabeth Johnson - Yeah, I'm here.

00:00:40 - Elizabeth Johnson - I heard you.

00:00:41 - Elizabeth Johnson - I had to go check my calendar real quick and let the dogs out.

00:00:45 - Robert Smith - Okay, cool.

00:00:47 - Robert Smith - Awesome.

00:00:47 - Robert Smith - I really appreciate it.

00:00:49 - Robert Smith - My parents are going to be thrilled.

00:00:53 - Elizabeth Johnson - Yeah, no, it's not a problem.

00:00:55 - Elizabeth Johnson - You've helped me out before, and I want to return the favor.

00:00:58 - Robert Smith - All right, sweet.



From: Elizabeth Johnson Phone Recording ID: **RE72095c2cc051fc926792ac40b4afa54c**
To: Robert Smith Start: 9/7/2023 12:18 PM
Duration: 01min 56sec End: 9/7/2023 12:19 PM
Subject: **Field Trip!**

Transcript:

00:00:00 - System - This call is being recorded by talking parents.
00:00:07 - Robert Smith - Hello?
00:00:08 - Elizabeth Johnson - Hey. I just wanted to make sure we were on the same page for Conrad's field trip. My half is 75.
00:00:10 - Robert Smith - What's? Okay? Yeah, 75 is fine. The only reason I requested 100 is because I figured we'd give Conrad some extra money because the gift shop is a little pricey.
00:00:32 - Elizabeth Johnson - I mean, if you want to give him a little extra, that's fine with me. But right now, I just can't swing more than \$75. That's Right.
00:00:40 - Robert Smith - Dollars. Okay? No worries. That's Fine. Are you still picking them up from the school? I remember I work a little late that night.
00:00:48 - Elizabeth Johnson - Yeah, I'm off that day. What time does he need to be picked up, though, so I can make sure I'll get there a little early?
00:00:56 - Robert Smith - The bus is scheduled to get there back to the school around three, so probably best to get there around 245.
00:01:05 - Elizabeth Johnson - 245 is doable. Hopefully I don't run into any traffic that day. Conrad does have to have all of his homework done before he can go. And since you have him, then just make sure he has it all done.
00:01:19 - Robert Smith - All we'll do. I'm going to make sure all of the schoolwork is up to date. And he's all packed up the night before.
00:01:27 - Elizabeth Johnson - Okay. Sounds great. I guess I'll talk to you later.
00:01:30 - Robert Smith - All right. Talk to you later. Bye.
00:01:32 - Elizabeth Johnson - Bye.

From: Elizabeth Johnson Phone Recording ID: **Call was not connected.**
To: Robert Smith Start: 9/7/2023 12:16 PM
Duration: 24sec End: 9/7/2023 12:17 PM
Subject: **Field Trip!**
Transcript: **No transcript available.**



From: Elizabeth Johnson Phone Recording ID: **Call was not connected.**
To: Robert Smith Start: 9/7/2023 12:16 PM
Duration: 00sec End: 1/1/0001 12:00 AM
Subject: **Field Trip!**
Transcript: **No transcript available.**

From: Elizabeth Johnson Video Recording ID: **b5d90eb7-891d-445b-8160-4d2dde52c21d**
To: Robert Smith Start: 9/7/2023 11:54 AM
Duration: 48sec End: 9/7/2023 11:55 AM
Subject: **Rescheduling birthday party**
Transcript: **No transcript available.**

From: Elizabeth Johnson Video Recording ID: **Video Call was not completed.**
To: Robert Smith Start: 9/7/2023 11:54 AM
Duration: 00sec End: 9/7/2023 11:54 AM
Subject: **Rescheduling birthday party**
Transcript: **No transcript available.**

From: Elizabeth Johnson Video Recording ID: **8bd7ad00-4302-47dd-afa4-4bd7131b1b6b**
To: Robert Smith Start: 9/7/2023 11:51 AM
Duration: 07sec End: 9/7/2023 11:52 AM
Subject: **Rescheduling birthday party**
Transcript: **No transcript available.**



From: Robert Smith Phone Recording ID: **REd6d5ac9431c3731efbb1e2ef528bf9d0**
To: Elizabeth Johnson Start: 9/6/2023 4:06 PM
Duration: 01min 30sec End: 9/6/2023 4:07 PM
Subject: **Soccer**

Transcript:

00:00:00 - System - This call is being recorded by Talking Parents.
00:00:08 - Elizabeth Johnson - Hello?
00:00:09 - Robert Smith - Hey, Elizabeth. I'm just calling to remind you that Conrad and Olivia have their game next Saturday, the 16th.
00:00:17 - Elizabeth Johnson - Oh, cool. Thank you for the reminder. Do you know what time the games are?
00:00:22 - Robert Smith - Yeah, the game starts at eight, but we should get there at 730 to get the kids all situated.
00:00:28 - Elizabeth Johnson - Okay, that's great. I was looking around the house, and I have Conrad's Cleats at my house. Do you want me to bring them with me?
00:00:36 - Robert Smith - No, that's not necessary. I went ahead and bought him and Olivia a new pair, so they'll have them at both houses. You don't have to worry about that.
00:00:39 - Elizabeth Johnson - It okay. That was good thinking. All right. So do I need to bring anything else?
00:00:52 - Robert Smith - No. I mean, we should be okay. Maybe some sunscreen, but other than that, I think they'll be okay.
00:00:58 - Elizabeth Johnson - Okay. I can bring sunscreen.
00:01:01 - Robert Smith - All right. Well, I'll get ready to meet at the field at 730. That sound good?
00:01:04 - Elizabeth Johnson - All right. Sounds good. See you then.
00:01:06 - Robert Smith - All right. See you then. Bye.
00:01:08 - Elizabeth Johnson - Bye.

From: Robert Smith Phone Recording ID: **Call was not connected.**
To: Elizabeth Johnson Start: 9/6/2023 4:04 PM
Duration: 47sec End: 9/6/2023 4:05 PM
Subject: **Soccer**
Transcript: **No transcript available.**

